



Wireless Internet Access Information

The Glendale Public Library is pleased to offer free wireless Internet access to patrons with appropriately equipped wireless devices such as laptops, notebooks, tablets, and PDAs.

Important Notice to Wireless Users

The wireless user is responsible for protecting his/her laptop and/or wireless equipment from viruses and other Internet threats through the use of anti-virus and personal firewall software. No such protection is offered by the Library's wireless connection.

The Library is unable to accept liability for your equipment and therefore will be unable to offer any assistance with your laptop, card or configuration.

Connecting to the Internet

Open a web browser (IE or Firefox, e.g.)

On the GPL login splash page, enter:

guest for User Name, and
Glendale for the Password
(With the "G" capitalized)

On the following page click on the "click [here](#)" link or wait to be directed to the GPL homepage. You should now be connected to the Internet.

If your device does not connect right away, please see *Troubleshooting* and *Configuration Settings* below.

Troubleshooting

The following tips may help to connect to the GPL Wireless Network if you are unable to do so automatically:

Direct URL to Login Page Try entering the following URL **exactly as shown** into a browser window to go directly to the GPL wireless login page:

<https://cogwifi.ci.glendale.ca.us/login.pl>

If a resulting screen says the webpage or network is not secure and connecting is not recommended, you must click the option "Connect to website" (or a similar command) in order to get to the login page.

Connect to GPL Network This will ensure that the computer is connected to the Library's network instead of another signal nearby. To do this, right click on the Wireless Icon toward the right side of the computer's toolbar at the bottom of the screen. Choose View Wireless Network→GPL Wifi→Connect.



Close Browser to Clear Cache If there is still trouble connecting, close all open browser windows to clear cache, then open a new browser window.

Repair Signal This will release the last wireless connection your computer may have made at a place other than the Glendale Public Library. To do this, right click on the Wireless Icon toward the right side of the computer's toolbar at the bottom of the screen. Choose the Repair option. This should reset or reboot the wireless connection.

Reboot and retry the above steps if none of these have worked.

Note Some computers may have a firewall that will not allow the computer to connect to the GPL Wireless network.

Configuration Settings

Make sure your wireless network adapter has been properly installed according to the device manufacturer's instructions.

Use the wireless management software that came with your wireless device to confirm that your configuration settings match the following values:

Network Name or (SSID) – GPL WiFi

Network Mode – Infrastructure

WEP – Disabled

IP or Network Settings – DHCP enabled or obtain an IP address automatically

DNS – Obtain DNS address automatically

Gateway – No default gateway set. Your card should detect it automatically

Save any modified settings and restart your device as required.