

Overview

The following summary synthesizes those written comments captured by small group recorders (City staff) who kept notes during the small group discussions for the City of Glendale Budget Workshops held in February and March 2006.

Each of the small group recorder comment sheets were reviewed and each additional note or comment was categorized under one of the seven main categories (and subcategories) and counted (mention).

When a comment didn't fit under one of the subcategories, it was captured under an "Other" subcategory.

Total mentions were counted for the entire category (total mentions) as well as for each of the subcategories.

A percentage of the total was also captured for each of the subcategories (e.g., 28 mentions, or 17% of the total).

In most instances, the comment was captured directly from the comment sheet to preserve the richness of the sentiment. In some situations, the comment was summarized for brevity purposes.

Community Services (138 total mentions)

Recreation (43 mentions, 31% of total)

- “Need more activities for kids, after school programs, sports.” (41)
 - “Add more structured, youth activities.”
 - “Not enough places, locations for youth to go and hangout.” (2)
 - “Steer kids away from gang violence and crime.”
 - “Need more programs for youths, to engage in positive activities.”
 - “..especially girls softball.”
 - “Youth are getting into trouble – need neighborhood clubs with activities to play, for the entire family. Use church facilities.”
 - “Recreation programs are not enough for young and older people in our community.”
 - “Need year round activities for the community.”
 - “Need to coordinate after school programs so they can be more than daycare – need youth counseling and programs.”
 - “Would like more organized programs for youth.”
 - “More after school programs.”
- “Residents need to get involved in making the community, services better.”
- ”Need senior services.”

Arts and Cultural Activities (36 mentions, 26% of total)

- “We need stronger culture and arts programs.” (18)
 - “Need a cultural center.”
 - “More arts programs.”
- “Need a museum dedicated to Old Glendale, need more museums.” (6)
- “More events like Unity Fest. (2)”
- “Need additional Community Centers for performances.” (2)
- “Need more senior citizen arts and culture classes.” (2)
- “Arts, culture, and diversity are important, they bring our community together.”
- “Too much duplication of services in the area of arts education, possibly not enough community input in decision-making.”
- “Recognize the diversity of art.”
- “Glendale has no interest in cultural activities.”
- “New Civic Auditorium is not well used.”
- “Need sculpture on hiking trails.”

Social Services (18 mentions, 13% of total)

- “More homeless services.” (4)
- “More services for seniors.” (3)
- “Weak in social services like activities and counseling for youth + homeless.” (2)
- “City does not contribute to social services - we should assign staff to concentrate on these problems.”
- “Children’s health is very important.”
- “Glendale has a high % of welfare dependents. We must train and educate them.”
- “Make it a vital community – provide social services.”

“Social services will become more important as baby boomers age.”
“Drug rehabilitation services will be important.”
“Too much emphasis on social services, and not enough on economic growth.”
“Don’t know what services are available.”
“Child care service are really too expensive.”

Diversity (10 mentions, 7% of total)

“We need more interaction between cultures, need to work and celebrate together.” (8)
 “Only celebrating pockets of diversity.”
 “We need more ongoing diversity activities in addition to the one day/once a year programs.”
 “We have a discrimination issue at Hoover High – we need more events that will bring our cultures together.”
 “Address race conflicts – diversity issues.”
“Glendale is a group of separate communities – they are not united at all.”
“Celebrate commonalities, rather than diversity (what makes us different).”

Education and Literacy (28 mentions, 20% of total)

“Need good education – this is why we live in Glendale.” (16)
 “Funds for education are important for the growth of our community.”
 “Lifelong education is important in Glendale.”
 “Expand programs to value educating others.”
 “Education is very important for our next generation.” (2)
 “Our main concerns are education and kids.”
 “We need more attention paid to K-12 literacy programs.” (2)
 “Our education system needs improvement, especially in high school.”
“Need more English classes.” (5)
 “More ESL programs.”
“Need more community classes in more areas throughout the city – not just in 3 or 4 areas.” (3)
 “Likes the education and programs Glendale offers.”
 “We have enough literacy programs already – the City can only do so much, it’s more of a family issue.”
 “The school district should do more on education. That is their job.”
 “There are a lot of literacy programs, but most of them are full.”

Other (3 mentions, 3% of total)

“Partner with the LA Zoo and the Natural History Museum for educational programming events.”
“Expand Glendale College.”
“Need health facility.”

Economic Vitality (126 total mentions)

Business Retention (29 mentions, 23% of total)

“Need business to stay and grow.” (28)

“Need to retain the small businesses, not screw them over.” (6)

“Make it easier for them to operate here.”

“Difficulty in obtaining building permits – make it easier.”

“Loosen restrictions, too hard for businesses to build here.” (2)

“Glendale is not friendly to new businesses.”

“Keep the existing businesses and help them grow.”(2)

“How do we keep Disney.”

“More effort is needed to stimulate more businesses staying, locating here. Give tax breaks, reduce impact fees.” (3)

“Concerned about business turnover, especially Brand businesses.”

“City has not been able to retain businesses.”

“Glendale has not done its homework on retaining and attracting big businesses.”

“Brand Blvd needs to look like Colorado Blvd in Pasadena.”

Economic Growth (37 mentions, 29% of total)

“We should attract more ‘upscale’ businesses to Downtown.” (5)

Burbank and Pasadena. Glendale has to improve how it generates more sources of revenue.” (5)

“Economic health is central to Glendale.” (5)

“We need always to get bigger to survive.” (3)

“Americana is good.” (2)

“Americana is not good.” (2)

“Add a business tax.” (2)

“We should implement a small % business tax to increase revenue.”

“Too much focus on Brand Ave businesses.” (2)

“Housing is linked to economic vitality.”

“Economic growth brings more traffic.”

“Need to zone properly – do not disturb residential neighborhoods.”

“Improve the areas around the Galleria to support future growth – more businesses are coming.”

“Glendale is not a self-sustaining city – our revenue is limited compared to “Need enough business to serve the residents.”

“Lack of business taxes is attractive.”

“Like to see Glendale as a bedroom community.”

“Town Center will hurt other established Downtown businesses.”

“We’ve missed the boat with key businesses going to other neighboring cities.”

“Would rather see small business growth, support small business owners.”

“Concerned about give aways to big business, i.e., Americana. Should have leased property to Americana.”

“Glendale needs to be an attractive place to live.”

“Do something with vacant lots.”

Jobs and Job Training (40 mentions, 32% of total)

“Need more job training, help people find jobs.” (30)

“Job training, especially for international students, need more work done at the Job Center.”

“Job training is very poor – too few options, too limited to relatively young people.”

“Jobs and job training for young people is very important, could improve.”

(6)

“Not many people know about the Verdugo Jobs Center – improve outreach/advertising.” (3)

“The City’s efforts towards Job Training are adequate today.” (3)

“The City needs more jobs.”

“Need a job training center in North Glendale.”

“We need to attract people to Glendale who have more job skills.”

“Verdugo Jobs Center could expand.”

City Funds/Emergency Funds (9 mentions, 7% of total)

“Emergency funds are very important.” (8)

“We need to have ‘rainy day’ funds.”

“Be sure there is enough money to handle emergencies.”

:Economic stability is important, don’t reduce reserves.

Other (11 mentions, 9% of total)

“Glendale has no night life, like the Burbank Theater District.” (5)
entertainment.”

“More restaurants in Glendale are needed.”

“How are going to pay for the things we want?”

“Revenues are a key issue to be discussed.”

“The Glendale Design Review process is very difficult.

“ARC is poorly designed.”

“Too many franchises – we need more small businesses.”

“CalPers contribution is going to impact the money available to service community.”

Housing (235 total mentions)

Housing Downtown (24 mentions, 10% of total)

- “Put housing in the downtown to reduce traffic.” (12)
- “Reduce the amount of housing growth – have smart growth, limit the # of units/year.” (5)
- “Be sure any new housing downtown has the infrastructure in place/or coming to support it.”(2)
- “Mixed use development needs to have adequate infrastructure.”
- “CBD/diversity is threatened by increasing cost/denser housing.”
- “Reinvigorate downtown area with more mixed use development.”
- “High density projects are too close together in the downtown area.”
- “Not necessary to help with providing housing downtown – the private sector is doing it.”
- “Housing in downtown today is very old looking.”

Transit-Oriented Development (10 mentions, 4% of total)

- “Need to focus development along transit corridors.” (6)
- “Need mixed use housing at the transit centers.” (2)
- “Housing and traffic need to be studied together.”
- “Too crowded.”
- “I’d like to see people live close to their work.”

Variety of Housing (65 mentions, 28% of total)

- “Don’t have the variety we need, need more variety.” (49)
 - “We need to build housing to meet different people’s situations.”
 - “Need more variety.”
- “Too many apartments.” (5)
 - “Limit the number of apartments in the suburbs.”
- “Need more single family housing, and less apartments.” (4)
- “Don’t turn buildings into lofts.”
- “Consider a housing moratorium.”
- “Build smaller houses.”
- “Need more ‘Habitat for Humanity’ like housing.”
- “Apartments are too small.”
- “Too many condos.”
- “Need balance between apartments and single family homes.”

Housing Affordability (86 mentions, 37% of total)

- Improve the amount/stock of affordable housing (42)
 - “Housing affordability is a huge concern for young families.”(5)
 - “Affordable housing is a key issue, to attract people.”
 - “Need more low income housing.”
 - “Average person in Glendale cannot afford a 1 bedroom home here.”
 - “Housing is too expensive.”
 - “Need affordable housing in downtown.”
 - “Need more affordable housing for moderate income people.”

- “Provide low income rental.”
- “Need low income and affordable townhomes at a higher density, with green space.”
- “My kids will never be able to afford a house in Glendale.”
- “Support first time homebuyers.” (7)
- ”What about rent control and the stability that comes with that? (6)
 - “There is no rent control – landlords can raise rents anytime.”
- “Need programs for low income people to rent or buy a home.” (5)
- “Need more affordable housing for City employees, educators, etc.” (5)
- “Need more senior housing.” (4)
- “Against rent control” (3)
- “Rents are too high.” (3)
- “Section 8 should provide more vouchers.” (2)
 - “New apartment construction is really cheap and they get ugly really fast.”
- “Housing program information is not effectively shared with the community.”
- “Where do we put affordable housing in Glendale – there is no room.”
- “Is it the City’s responsibility to provide housing for poor people?”
- “Do we have the right standards in place for building low income housing?”
- “Affordable housing, Section 8 housing does not look good.”
- “Do not want more affordable housing – this attracts an unsavory or criminal element.”
- “City should not put condo restrictions on owners in this program.”
- “Condo conversions are impacting affordable housing.”

Other (50 mentions, 21% of total)

- “Homelessness is a significant problem in Glendale.” (10)
 - “Especially near Holy Family.”
 - “Need temporary housing for homeless.”
 - “Need showers for the homeless.”
- “Housing densities are too high – this causes traffic problems.”(6)
 - “Need lower densities.”
- “No mansionization.” (5)
- “Need responsible zoning for housing – don’t mix high density apartment buildings in single family residential neighborhoods.” (3)
- “Maybe some downtown offices should be converted to residential.” (2)
- “There is a lot of old housing in Glendale that needs to be renovated.” (2)
- “Population of Glendale is expanding too much, creating too much traffic.” (2)
- “Apartments are growing from their allowed occupancy to many times that – too dense, too crowded.” (2)
- “Make home ownership easier through condo conversions, need to be easier.” (2)
- “Upgrade existing housing in S. Glendale.” (2)
- ”Our group doesn’t want any more housing.” (2)
- “Shocked at housing being the lowest # of chips in my group.”
- “Development pattern of housing is important.”
- “Have stores close to housing to reduce traffic.”

- “Housing needs to be sensitive to the surrounding area.”
- “Apartment houses should be required to have a community room/recreation room.”
- “Less apartments in Montrose.”
- “Encroachment of multi-family housing into single family neighborhoods.”
- “General Plan needs to provide a stronger vision. Use EIR process to voice concerns.”
- “Preserve our housing stock.”
- “Downzoning in Area is frustrating.”
- “Include more green space with housing developments.”
- “Need longer term thinking for future housing needs.”

Transportation and Mobility (287 total mentions)

Public Transportation (57 mentions, 19% of total)

- “Need a light rail transit system.” (11)
- “Public transit should be improved – might help with other issues.” (10)
 - “It is not easy to go to Burbank or Pasadena.”
 - “Not enough accessible public transportation.”
- “More public transportation, less traffic.” (4)
- “Need more education on using public transportation, more people need to use public transportation.”(3)
- “The Metro is not on time.” (2)
- “The service for Dial a Ride is terrible.” (2)
- “Need public transportation to Medical Facilities.”(2)
- “Need improvement on bus service, especially schedules.” (2)
- “Traffic has increased much – we need to have people use public transportation.”
- “Would like to see Glendale be model in using alternative transportation modes – what about a monorail?”
- “Need more public transportation for students.”
- “Need more smaller buses to go to more areas more often.”
- “There are fewer routes for public transportation.”
- “Concern why the City discontinued bus service on Glenoaks.”
- “Need a shuttle service to Glendale Community College.”
- “Need better signage.”
- “Glendale should tap into the County public transportation system.”
- “Bus stops should be in the center of blocks, not near intersections.”
- “Improve amenities around bus stops to help drive users.”

Traffic (98 mentions, 34% of total)

- “Traffic congestion.” (55)
 - “Traffic is really bad.” (28)
 - “Central, Brand, and Glendale are always full of cars.” (3)
 - “Traffic is really bad, especially by the freeway.” (3)
 - “Must get people to use public transportation to reduce congestion.”(2)
 - “Brand construction is a major problem.” (2)
 - “Carpooling is needed.”
 - “Need alternative access routes, especially to the Sports Complex.”
 - “Traffic flow, circulation is bad.”
 - “Need to keep streets flowing.”
 - “S. Pacific is terrible – I can’t get out my driveway to make a turn.”
 - “Is bigger really always better?”
 - “Let’s create ‘community areas’ where people don’t have to use their ‘cars.’”
 - “Look at what’s happening to Town Center – improve traffic.”
 - “Traffic is ridiculous.”
 - “Only one way to get down the valley down from Montrose.”
 - “Get people out of their cars.”

“Especially at City Hall, Glendale Community College.”
“Going north on Central, Brand, Louise are very congested.”
“Many seniors stay home to avoid the congestion.”
“Congestion around the shopping center.”
“No more development – it is causing too much traffic.”
“Traffic from Hermosita to Country Club Drive is horrible.”
“Need system to regulate traffic – lights need to be synchronized.” (11)
“Consider one-way streets in Downtown Glendale. (9)
“More left turn signals.” (6)
“City plans include too much high density development downtown.” (3)
“Traffic enforcement is needed – people are following the rules.” (2)
“High density development should be maintained below Broadway.”
“Downtown Glendale major projects will impact transportation.”
“Downtown area is very congested – need better traffic mitigation.”
“Won’t stay in this community if traffic doesn’t get better.”
“Traffic is a real problem – difficult to get across town at any time of day.”
“Traffic is a serious problem.”
“Brand Blvd. Onramp to the 134 is bad.”
“Development needs to be carefully planned to help reduce traffic impacts.”
“Change Glendale Blvd from a freeway to a residential street – add stop signs.”
“Need stop signs at Mt. Carmel.”
“School traffic;”
“No more speed bumps.”
“Central Avenue needs widening.”

Parking (69 mentions, 24% of total)

“Need more free parking downtown.” (11)
“Not enough parking at Glendale Community College.” (8)
“Don’t have sufficient parking spaces for business and dense population.” (7)
 “Not enough parking.”
“We need more parking structures.” (6)
 “Need parking structures in residential zones.”
 “One near the Alex.”
“Too many red curbs, not enough parking. – need more street parking.” (5)
“Restrict parking in neighborhood areas, residential areas.” (4)
“Too many multi-family buildings coming in with parking variances.” (4)
 “Need more street parking in residential areas.” (4)
“Parking is a problem, especially after Americana development.” (2)
“Too many parking requirement variances are granted in downtown.”
“Not enough parking around Sparr.”
“Be sure there is adequate parking for new development.”
“Parking is too limited in Adam Hill area.”
“People won’t come if there’s not enough parking.”
“Parking at City Hall is not ADA compliant.”
“Parking is a problem in the Cedar-California area.”

“Business put in small parking spaces to meet parking requirements, but cars take up two space.”

“Consider satellite parking approach with shuttles taking you to different locations.” (GCC)

“Not enough parking on Brand Blvd.”

“Parking garages need to be more accessible, friendly for families.”

“Consider diagonal parking.”

“Not enough disabled parking spots in town.”

“Parking on Alameda needs improvement.”

“Parking on Orange is underutilized.”

“Current City Codes don’t adequately address parking issues, especially for new buildings.”

“Don’t let new development get away with not providing additional parking.”

“Parking meets pose a burden to merchants.”

Long Term Regional Transportation Plan (8 mentions, 3% of total)

“Regional Transit development is needed.” (5)

“Council and staff need to be more pro-active re: inter-city cooperation.”

“Development/developers need to be wary of traffic impacts and consequences to the community.”

“What happened to the Regional Monorail?”

“Need better connectivity between cities.”

Other (10 mentions, 4% of total)

“Speeding cars poses a safety risk.” (7)

“ . . especially on residential streets.”

“ . . .Verdugo near Monterrey.”

“ . . .on Country Club Drive.”

“We need to educate drivers, pedestrians.” (2)

“Outlaw speed bumps.”

Bike Lanes and Pedestrian Walkways (23 mentions, 8% of total)

“Need more bike lanes, especially in downtown.” (7)

“Need more pedestrian walkways and bike lanes – safety is important.” (4)

“Pedestrian safety and traffic enforcement – drivers are not following laws.” (4)

“Blinking crosswalks can’t be seen during the day.”

“Audio crossing system needed for visually impaired people at intersections.”

“Need diagonal crosswalks.”

“We should be able to walk around the city.”

“Make streets more multi-modal friendly.”

“Need more bike trails.”

“Bike trails need to connect with other cities.”

“Consider a grade separation between autos and pedestrians.”

Other (22 mentions, 8% of total)

“Not enough Beeline service through major streets.” (10)

“Beeline is the best.” (3)

“Beeline needs to go to Verdugo Hills Hospital so disabled people don’t have to walk that huge hill.”

“Beeline to Medical Facilities.”

“Also need Beeline to Glendale Community College in the evenings.”

“Beeline should to all the way down Glendale Blvd.”

“Rapid bus should be increased in the morning and the evening.”

“Extended BeeLine service on Saturdays and Sundays.”

“Mini buses should replace big buses on the Bee Line – it does not get service to all the facilities (e.g, parks).”

“Concern about safety on the Beeline.”

“Beeline to the Galleria.”

Community Facilities (196 total mentions)

Developed Parks (51 mentions, 26% of total)

- “Need places for people to go – put in more developed parks!” (23)
 - “Children need places to play.”
 - “Need specialized parks, i.e., skate park, chess park, swim facilities, equestrian park, etc.”
 - “Buy private property and add some full service parks with trails and bike paths.”
 - “Too many vacant lots – turn them into parks.”
 - We need a community park
 - “More mini parks.”
 - “Acquire more land for parks – look at City funds for acquiring more land.”
 - “Need more parks like Pacific/Edison Library/Park.”
 - “Need more accessible parks.”
 - “Need a dog park.”
 - “Need parks other than ‘jock’ parks.”
- “More parks are needed in South Glendale.” (8)
 - “Lack of park space down here.”
- “Need joint use of schools as play environments.” (4)
- “Better maintain the existing parks, improve equipment and facilities.” (3)
- “It’s good to have small parks convenient to people in the apartments.” (2)
- “I love our parks and greenery”
- “Maintain old public spaces.”
- “Always seem to be in state of perpetual construction – the improvements never seem to end.”
- “Focus on youth is poor – we need municipal pool for kids.”
- “Taking out single family homes for pocket parks is not great. Better to take out apartments.”
- “Preserve Verdugo Park.”
- “Too many mini parks – need more full service parks.”
- “No restrooms in mini-parks.”
- “Need transportation to Deukmejian Park.”
- “Need more security at parks – more rangers.”
- “Too much money is going to Sports Parks.”

Undeveloped Open Space (35 mentions, 18% of total)

- “Need more open space.” (11)
- “Preserve existing open space.” (8)
 - “This is important to preserve the City’s “identity.”
- “Hillside should be developed into open space.” (6)
- “No housing on the hillsides – restrict variances to prohibit building there.” (5)
 - “Good job on open space.”
- “A Dog Park should be considered.”
- “Open space area behind Scholl (sp) Canyon is owned by the City, but not available to the public.”
- “Need more trails in open space areas.”

“Can our trails connect with other city’s trail?”

Community Centers (19 mentions, 10% of total)

“Need more community centers.” (15)

“More Senior Centers.” (4)

“...especially for teenagers.”(3)

“Community Centers benefit seniors, gives them a chance to communicate with each other.”

“Need bigger facilities.”

“Get the right activities to get people there.”

“Need more sports facilities, basketball, tennis.”

“Sparr Heights is underutilized.”

“Not enough social functions at our existing community centers.”

“Locals (and their needs) seem to have been forgotten.”

Technologies for Public Access (6 mentions, 3% of total)

“Wireless access would be good to have.” (2)

“Nothing else needed here.”

“Lack of technology.”

“We should develop a few wireless areas.”

“Need more public access.”

Libraries (30 mentions, 15% of total)

Need more of them (14)

“Libraries should be our number 1 priority.”

“...especially in Adams Hill.”

“No libraries in Adam Hill.”

“Need more library services for youth.”\

“Wish we had more libraries so you could walk to them.”

“Need more pocket libraries.”

“Libraries improve educational opportunities for residents.”

“Need a library in the Clark Magnet School area.”

“Library hours need to improved, lengthened.” (7)

“Keep stocked with materials and keep them open!” (3)

“Libraries need improvement.” (2)

“There is no permanent library in the Chevy Chase Baptist Church neighborhood.”

“Libraries are dead – there are not programs, nothing is happening.”

“Improve signage around libraries to let residents know they are there.”

“Brand Library is fantastic and should be showcased.”

Streets (36 mentions, 18% of total)

“The condition of streets needs attention, must be improved.” (17)

“Streets need more maintenance because of the increase of traffic.”

“Street paving is needed in La Crescenta, North Glendale areas.”

“City should do the work rather than outsource it – they will do a better

- “job.”
- “Pot holes are a real problem.” (2)
- “Need street repairs in Montrose near the Post Office.”
- “Need more street lighting.” (6)
- “Need street lights on East Glenoaks near bridge.”
- “More street sweeping/cleaning.”(5)
- “Need more frequent street cleaning on San Fernando Street.”
- “Streets are too narrow.” (4)
- “Sidewalks need improvement.” (3)
- “Need sidewalks on Monterey.”
- “Takes a long time for street crews to complete projects.”

Utilities (18 mentions, 9% of total)

- “Water quality is poor.” (3)
- “Glendale has the second worst water quality in California.”
- “Put the utilities underground.” (3)
- “Update our utilities.”(2)
- “Lots of power outages – work on meeting demand.” (2)
- “Where is our water coming from in the next ten years? (2)
- “Why didn’t the City force cell phone companies to build more cell phone sites, antennae?”
- “We need alternative energy resources – solar and wind.”
- “Power and water are excellent.”
- “Utilities need to be improved, expanded to accommodate future growth.”
- “Do something about tree roots clogging our sewer lines.”
- “Need designated big tick and hazmat days for trash.”

Other (1 mention, <1%)

- “Concern that we are not maintaining/repairing our existing infrastructure.”

Community Safety, Health, and Wellness (161 total mentions)
Police (48 mentions, 30% of total)

“Wonderful job being done now.” (17)

“Most participants feel that police and fire are doing a good job – they need recognition.”

“They are a great department and respond quickly.”

“Glendale is the #2 safe city – no need for more police. Good job at self-policing.”

“Need more police.” (16)

“ . . .especially to address the gang problem.”

“More police in La Crescenta.”

“Need more police services in the Adams Hills area – don’t feel like they are getting the service they need.”

“Want to see more police officers in the hills.”

“Keep us safe.” (3)

“One of the reasons I moved here was because Glendale is safe.”

“More police patrols at night.” (2)

“Police force does not reflect gender and ethnic makeup of the community (lack understanding of the Armenian culture).” (2)

“Can’t disregard safety, safety is most important.” (2)

“Put more money towards prevention”

“Police traffic enforcement often focuses on young people.”

“Be sure police has enough funding.”

“Drug problems seems to be increasing.”

“Police services already receive enough funding.”

“Police need to cite loud mufflers and car stereos.”

Fire (28 mentions, 17% of total)

“Fire services are great.” (9)

“Need more fire service.” (8)

“We need more paramedics.”

“More hillside brush fire prevention is needed.” (2)

“Glendale Fire Department does not reflect gender and ethnic makeup of the community (lack understanding of the Armenian culture).”(2)

“Fire needs new facilities.”

“Fire access to Adams Hills area needs improvement.”

“Need to build paramedic service program for elderly.”

“Don’t eliminate the fire station on Chevy Chase and Verdugo.”

“Be sure fire has enough funding.”

“Fire services already have enough funding.”

“Fire in the foothills is always a concern.”

Building Safety (4 mentions, 3% of total)

“Building safety needs to be improved through permit processing, needs to be more efficient, streamlined.” (2)

“Where does the money from building and remodeling permits go, what about developer fees.”

“Building safety is less important – we ran out of chips.”

Code Compliance (29 mentions, 18% of total)

Need to stay on top of this area, needs improvement. (18)

“City needs to stop granting variances and exceptions.” (5)

“Need code on the # of garage sales – issue permits for garage sales.”

“Need more inspections.”

“Need more enforcement of zoning violations.”

“There are a lot of nuisance issues in the neighborhoods.”

“Building, construction violations need to be controlled.”

“Use code enforcement to improve housing stock in South Glendale.”

“Building inspectors can be a bit overzealous.”

Disaster Preparedness (43 mentions, 27% of total)

“Concerned about disasters – need a plan in place.” (35)

“Concerned that we are not prepared for major disaster.” (9)

“The City should educate people to better prepared for disasters.” (4)

“City is well-prepared for disasters.”

“No City really seems prepared for disasters.”

“Early education for CPR/FirstAid.”

“Need a contact center, broadcasts for emergencies, example – Brand Park fire.”

Other (9 mentions, 5% of total)

“Incrementally increase health, safety, and wellness.” (2)

“Need faster response to graffiti.”

“Need more community awareness about disaster preparedness.”

“Not addressing ADA issues within the City Facilities.”

“Dog owners are not walking dogs with leashes and not cleaning up after them.”

“Neighborhood water is not good.”

“Charges for 911 calls are problematic.”

“We should promote healthy neighborhoods and educate people to be engaged and involved and proud for being a part of Glendale.”

Planning and Community Character (129 total mentions)

Public Art (5 mentions, 4% of total)

"Public art is lacking in Glendale." (3)

"Public art is very important in the Chevy Chase Baptist Church neighborhood."

"Need more multi-ethnic involvement in the arts."

Neighborhood Character/Community Planning (50 total mentions, 39% of total)

"Want to keep the charm of neighborhoods." (21)

"Need to preserve our neighborhoods, they are being overdeveloped." (2)

"City needs identity that creates unity and pride."

"Character of neighborhoods needs to be maintained."

"Single family homes keep the character of our community."

"Too much density – not enough open space." (3)

"The City needs to have more character."

"Stop changing zoning."

"Atwater Village does not have any neighborhood character."

"The Home Depot is impacting the character of our neighborhood."

"Too many stucco boxes, architecture is dead, buildings are tacky looking." (4)

"We need an identity." (4)

"We don't have a vision of the type of city we want to be."

"Longer term planning is needed to solve neighborhood character probs before they happen." (3)

"We need to carefully plan our community." (3)

"Graffiti removal is important." (3)

"Need to improve overall aesthetics in South Glendale" (2)

"Want to see Glendale retain its bedroom community character." (2)

"Bought my home because of the small town feeling."

"Neighborhoods are the building block of the community."

"Concerned regarding the difference between how south of the 134 is treated/planned for compared to the north of 134"

"Too many billboards, newspaper boxes."

"In some areas, new buildings are well done with green space.:"

"Character design has not been good – South Glendale looks like Mexico."

"Just try to restore neighborhoods to what they once were."

"Concerned about the neighborhood character around Grandview Library."

"Need downzoning to reduce density, less people."

"Concern that future councils may not hold to the plan."

"Need more controlled development – stop building right up to property lines."

"City needs to ensure that remodels have a 'tone' that complements the neighborhood."

"Lots of things in the City that are not so charming."

"Need more overlay zones."

"Address growing graffiti concerns."

Historic Preservation (27 mentions, 21% of total)

- “Must save historic structures, old buildings.” (24)
 - “Greater emphasis on historic structures is needed.”
 - “We need more historic preservation.”
 - “People move to this community because of the character of the neighborhood.”
 - “Old Glendale is disappearing – need to save.”
 - “Preservation should extend beyond Brand Blvd or Montrose.”
- “More emphasis on facades.”
- “Historic preservation is more than just preserving character, it is an economic engine.”
- “Historic preservation is not valued by the City leaders.”

Public Participation (31 mentions, 24% of total)

- “More community involvement is wanted.” (17)
 - We need to improve participation in meetings – there is real lack of knowledge. (3)
 - “Public participation makes us a stronger community.”
 - “Need more public meetings.”
 - “Use entertainment to grab more participation.”
 - “More outreach programs for public in different languages.”
 - “Would like more public participation opportunities.”
 - “Use Public access TV on DISH network.”
- “Need better advertising for these workshops.” (4)
- “Previous input has been ignored.” (3)
 - “In the past, public comment has not been taken seriously.”
 - “Don’t know if our input will make a difference.”]
- “Many small group members thought exercise process was very clever and organized.” (3)
- “Let’s involve students in decision-making.”
- “Please continue the call in shows, like the one on Feb 22 – advertise these better.”
- “Neighborhood associations need more involvement.”
- “Residents need a call in number for information.”

Environment and Conservation (16 mentions, 12% of total)

- Concern about recycling – need more recycling (5)
 - “Don’t understand our recycling program.”
 - “Littering is a big issue.” (3)
 - “Air pollution here is really bad.” (2)
 - “Conservation needs to be a priority.” (2)
 - “Keep the environment clean, need education programs on the environment.”
 - “Keep Glendale beautiful.”
 - “Doing a good job here, still need more recycling.”
 - “We don’t have enough trees.”